

FORM A-1

DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND TARGETS

(Note: Same form to be used for submitting 2021 Accomplishments)


LWD NAME: **KOLAMBUGAN WATER DISTRICT**

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2021 TARGET for Performance Indicator 1 (3)	FY 2021 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2021 TARGET for Performance Indicator 2 (6)	FY 2021 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2021 TARGET for Performance Indicator 3 (9)	FY 2021 ACCOMPLISHMENT for Performance Indicator 3 (10)
A. Performance Results									
	Access and Coverage			Reliability			Adequacy		
Operation/ Technical Unit	Percentage of households with access to potable water against the total number of households within the coverage of the LWD.	69%	69%	Percentage of household connection receiving 24/7 supply of water.	100%	100%	Source Capacity of LWD to meet demands for 24/7 supply of water.	2:1	2:1
B. Process Results									
	Quality of Service	Commercial Practice System Certified System Installed: October 2001	Commercial Practice System Certified System Installed: October 2001						
C. Financial Results									
	Collection Efficiency	90%	96%						
	Current Ratio	3.0:1	3.57:1						
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive net balance	Positive net balance - P 160,173.85						
D. Citizen/Client Satisfaction Results									
	Customer Satisfaction	100.0%	100%						

Prepared by:

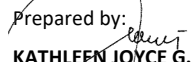

KATHLEEN JOYCE G. GAGARRA
 PBB- Focal Person

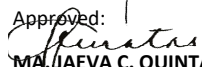
Approved:


MA. JAEVA C. QUINTAS
 Acting General Manager

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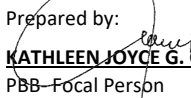
Performance Indicator 4 (11)	FY 2021 TARGET for Performance Indicator 4 (12)	FY 2021 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2021 TARGET for Performance Indicator 5 (15)	FY 2021 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2021 TARGET for Performance Indicator 6 (18)	FY 2021 ACCOMPLISHMENT for Performance Indicator 6 (19)
COVID-19 Response Measures			Non-Revenue Water			Potability		
COVID-19 Response/Mitigating Measures Implemented	*Hand wash stations *Public Info drives *Sanitation & hygiene activities *Disinfection initiatives *Issuance of health protocols *AWA *WFH	*Hand wash stations *Public Info drives *Sanitation & hygiene activities *Disinfection initiatives *Issuance of health protocols	Percentage of unbilled water to water production.	should not exceed 30%	26%	(Quality) Potability * Daily chlorine residual requirement should be atleast 0.3ppm at the farthest point to 1.5ppm * Chlorine Dioxide residual requirement should be at least	To attain at least 0.3ppm chlorine residual to the farthest point to 1.5 ppm	0.7ppm

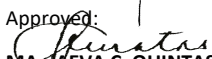
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Performance Indicator 7 (20)	FY 2021 TARGET for Performance Indicator 7 (21)	FY 2021 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2021 TARGET for Performance Indicator 8 (24)	FY 2021 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2021 TARGET for Performance Indicator 6 (27)	FY 2021 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
Reliability of Service			Staff Productivity Index			Water Quality Reports			
Average response time in hours to restore service (major/minor repair) as reflected in the updated Citizen's or Service Charter of the LWD	within 24 hours major repair within 2 hours minor repair	within 24 hours major repair within 2 hours minor repair	Staff Productivity Index CAT A,B,C = 1:120 CAT D = 1:100	3,100 SC 13 Employees 239:1	3,085 SC 13 Employees 237:1	Microbiological/ Bacteriological Reports, Physical & Chemical Reports, and Chlorine Residual Reports	Bacte - 12 Physical/Chem - 1 Chlorine Res. - 12	Bacte - 12 Physical/Chem - 1 Chlorine Res. - 12	

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