

FORM A-1

DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND TARGETS

(Note: Same form to be used for submitting 2022 Accomplishments)

LWD NAME: **KOLAMBUGAN WATER DISTRICT**

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2022 TARGET for Performance Indicator 1 (3)	FY 2022 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2022 TARGET for Performance Indicator 2 (6)	FY 2022 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2022 TARGET for Performance Indicator 3 (9)	FY 2022 ACCOMPLISHMENT for Performance Indicator 3 (10)
A. Performance Results									
	Access and Coverage			Reliability			Adequacy		
Operation/ Technical Unit	Percentage of households with access to potable water against the total number of households within the coverage of the LWD.	71%	71%	Percentage of household connection receiving 24/7 supply of water.	100%	100%	Source Capacity of LWD to meet demands for 24/7 supply of water.	2:1	2.3:1
B. Process Results									
	Quality of Service	Commercial Practice System Certified System Installed: October 2001	Commercial Practice System Certified System Installed: October 2001						
C. Financial Results									
	Collection Efficiency	90%	98%						
	Current Ratio	1.5:1	2.72:1						
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive net balance	(72,028.32)						
D. Citizen/Client Satisfaction Results									
	Customer Satisfaction	100%	100%						

Prepared by:

KATHLEEN JOYCE G. GAGARRA

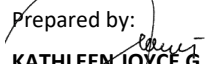
PBB – Focal Person

Approved:

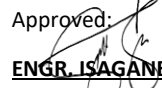
ENGR. ISAGANI J. SOTTO

General Manager

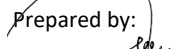
Performance Indicator 4 (11)	FY 2022 TARGET for Performance Indicator 4 (12)	FY 2022 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2022 TARGET for Performance Indicator 5 (15)	FY 2022 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2022 TARGET for Performance Indicator 6 (18)	FY 2022 ACCOMPLISHMENT for Performance Indicator 6 (19)
COVID-19 Response Measures			Non-Revenue Water			Potability		
COVID-19 Response/ Mitigating Measures Implemented	*Hand wash stations *Public Info drives *Sanitation & hygiene activities *Disinfection initiatives *Issuance of health protocols *AWA *WFH	*Hand wash stations *Public Info drives *Sanitation & hygiene activities *Disinfection initiatives *Issuance of health protocols *AWA *WFH	Percentage of unbilled water to water production.	should not exceed 30%	24%	(Quality) Potability * Daily chlorine residual requirement should be at least 0.3ppm at the farthest point to 1.5ppm * Chlorine Dioxide residual requirement should be at least	To attain at least 0.3ppm chlorine residual to the farthest point to 1.5 ppm	.57 ppm

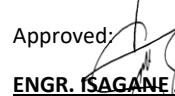
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PBB Focal Person

Approved:

ENGR. ISAGANE J. SOTTO
 General Manager

Performance Indicator 7 (20)	FY 2022 TARGET for Performance Indicator 7 (21)	FY 2022 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2022 TARGET for Performance Indicator 8 (24)	FY 2022 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2022 TARGET for Performance Indicator 6 (27)	FY 2022 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
Reliability of Service			Staff Productivity Index			Water Quality Reports			
Average response time in hours to restore service (major/minor repair) as reflected in the updated Citizen's or Service Charter of the LWD	within 24 hours major repair within 2 hours minor repair	within 24 hours major repair within 2 hours minor repair	Staff Productivity Index CAT A,B,C = 1:120 CAT D = 1:100	3,150 SC 13 Employees 242:1	3,169 SC 15 Employees 211:1	Microbiological/ Bacteriological Reports, Physical & Chemical Reports, and Chlorine Residual Reports	Bacte - 12 Physical/Chem - 1 Chlorine Res. - 12	Bacte - 12 Physical/Chem - 1 Chlorine Res. - 12	

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 General Manager