

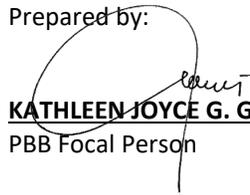
FORM A-1

DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS

LWD NAME: **KOLAMBUGAN WATER DISTRICT**

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2024 TARGET for Performance Indicator 1 (3)	FY 2024 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2024 TARGET for Performance Indicator 2 (6)	FY 2024 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2024 TARGET for Performance Indicator 3 (9)	FY 2024 ACCOMPLISHMENT for Performance Indicator 3 (10)
A. Performance Results									
	Access and Coverage	80%	81%	Reliability	100%	100%	Adequacy	1.5:1	1.89:1
B. Process Results									
	Quality of Service	90%	95%						
C. Financial Results									
	Collection Efficiency	90%	95%						
	Current Ratio	1.5:1	1.5:1						
	Positive Net Balance in the Average Net Income for twelve (12) months	Positive net balance	193,294.82						
D. Citizen/Client Satisfaction Results									
	Customer Satisfaction	compliant 0 700	compliant 0 691						

Prepared by:


KATHLEEN JOYCE G. GAGARRA
 PBB Focal Person

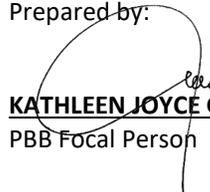
Approved:


ENGR. ISAGANI J. SOTTO
 General Manager

2024 PBB: Form A-1
 KOLAMBUGAN WATER DISTRICT

Performance Indicator 4 (11)	FY 2024 TARGET for Performance Indicator 4 (12)	FY 2024 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2024 TARGET for Performance Indicator 5 (15)	FY 2024 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2024 TARGET for Performance Indicator 6 (18)	FY 2024 ACCOMPLISHMENT for Performance Indicator 6 (19)
A. Performance Results								
Water Safety Plan	Compliant	Compliant	Non-Revenue Water	should not exceed 30%	23%	Potability	To attain atleast 0.3ppm chlorine residual to the farthest point to 1.5 ppm	0.47
B. Process Results								
C. Financial Results								
D. Citizen/Client Satisfaction Results								

Prepared by:

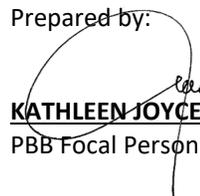

KATHLEEN JOYCE G. GAGARRA
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 General Manager

Performance Indicator 7 (20)	FY 2024 TARGET for Performance Indicator 7 (21)	FY 2024 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2024 TARGET for Performance Indicator 8 (24)	FY 2024 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2024 TARGET for Performance Indicator 6 (27)	FY 2024 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
A. Performance Results									
Reliability of Service	within 24 hours major repair within 2 hours minor repair	within 24 hours major repair within 2 hours minor repair	Staff Productivity Index	3,300 SC 16 Employees 188:1	3,333 SC 16 Employees 208:1	Water Quality Reports	Bacte - 12 Physical/Chem - 1 Chlorine Res. - 12	Bacte - 12 Physical/Chem - 1 Chlorine Res. - 12	
B. Process Results									
C. Financial Results									
D. Citizen/Client Satisfaction Results									

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